







"A proven, repeatable system, backed by market research to sell your home...
for up to 18% more money™ than traditional real estate agents"

Expertise

"Giving you a price before analysis is like a Doctor giving you a prescription before making a diagnosis."

doesn't Sell

• Plan B Review

Current Competition

Surrounding Homes

· Improper Marketing

Seller Already Moved

Low Curb Appeal

Divorce

Past Experiences

The Hard Questions"

- · Reason for Selling What if the Home
- Determine "Target" Date
- · Financial Goals
- Managing Expectations

Death of the CMA™

- Condition
- Staged Properly
- · Loss of Job
- Under Priced
- Dated Interior Inherited
- · Seller is Highly Motivated

Evaluation of Outside Threats

- Economic Indicators
- Trends Analysis Interest Rates
- Loan Programs and Loan Program Qualifications
- Real Estate Cycles and Seasonal Market Changes
- · Local Market Conditions
- Area Market Conditions
- · Absorption Rates within Local Market
- · Absorption Rates within Price Range
- · Non-Typical Competition
- · Inventory of Corporate-Owned Inventory
- Inventory of Short Sale Properties
- · Inventory of REO/Foreclosure Properties Rental Housing Vacancy Rates
- Shadow Inventory of Foreclosure Properties
- Notice of Defaults Data
- Inventory Fluctuation
- New Construction Sales
- Builder Confidence
- Economic Trends
- · Rent vs. Buy Trends On-Post Housing
- · Multi-Family Construction • Decisions by Major Employers
- · Job Stability in Market/Unemployment

Law of Supply & Demand

- Number of Homes on Market
- Number of Competing Homes Entering Market
- Number of Homes Selling per Month in Price Range • Number of Homes Selling per Month in Neighborhood
- · Months Worth of Inventory Available
- Review % of Homes Likely to Sell by Target Date
- Evaluate Absorption Numbers Weekly as New Competition Comes on Market
- Systems in Place to Re-Evaluate Market Conditions

Do you see...

How getting the right advice could help you sell for up to 3-5% more money?

fferentiation 3. Exposure

consumer preference can help sell vour home for up to 18% more™."

Expert Staging Advice

- Professionally-staged homes can sell for 6-10% more money
- Approximate return on investment from 251% to 569%
- Decreases market time by up to 50%
- · Increases perceived value
- · Attracts higher offers
- · Dramatically increases odds of selling

Quality of Life Upgrade Analysis

- · Evaluation of possible upgrades that substantially increase sale price
- · Professionally managed process
- Lowest price on work completed
- · Increased perceived value drives up demand against strong competition
- Target-market focused

Professional Pre-Inspection

- · Identify major deal killers Uncover high ROI repairs
- Clean bill of health for buyer
- · Higher perceived value and lowers cost for buyer
- · Positions home to attract a high offer
- Preemptive negotiation strategy
- Market research proves to save 2-4% in repair costs vs. price*

Home Warranty

- · Covers major mechanical systems during listing • Covers major mechanical systems for buyer
- Aids in justifying price for buyers
- · Market research shows how to sell homes faster and for up to 2.2% more

Certified WISE Buy™

The ultimate in differentiation includes warranty, inspection, staging, and evaluation by a licensed appraiser.

Do you see.. How having a differentiation strategy could help you sell for up to 3-5%

'To attract a buyer that is willing to pay the most money, you must allocate your marketing budget across market research proven

areas that expose your homes' benefits to

the highest number of qualified buyers." Allocation of Marketing Budget

- Investment in the sale
- · No wasted resources on untested marketing · We control the budget with no dependency
- on brokerage Deep, not wide, market penetration strategy

92% Buyers Use Internet

- · Google shows 918M web sites
- Highest traffic sites
- Upgraded home profiles

How Buyers Search

- ·Google..... 81%
- ·YAHOO!.....12%
- ·bing......6% Other...waste of money

Professional Photography

- · First showing is online
- Staging for photos
- · SLR camera/wide angle lens

Top 5 Sites by Traffic



YAHOO! REAL ESTATE 🚈 Zillow.com

Professional Copywriting

- Personal targeting
- · Emotional hot buttons Call to action

Buyer Profile Targeting Family

- Lifestyle Work School
- Safety & Security Convenience

Reach and Frequency Largest number of buyers

Highest number of views

Tracking and Reporting · Weekly & Monthly market reports

 Showing feedback system · Structured communication plan

Do you see... How investing in a proven marketing strategy could help you sell for up to 3-5% more money?





Law of Buyer cquisition

track all buyer activity and allow immediate response to buyers interested in your home."

Immediate Response Systems

- 5 minute lead response time
- 106X higher connect rate

• 16 hr/day, 7 days/week live answer Professionally Trained Sales Team

- Weekly team meetings
- Weekly sales training
- Zero-tolerance policy Highly-trained Experts

: Lead Follow-Up Systems

- Cutting-edge technology
- · Automated follow-up systems
- · Buyer activity notifications Positions your home in front of strong agents

Buver Lovalty Buyer's loyalty agreement

· Credit approved buyer showings · Solid offers from qualified buvers

Coming Soon Listing ::

- Everyone wants a deal · Buyers want something exclusive · Increases odds of a full offer
- · Buyer-in-waiting program

Do you see...

How having a system for attracting loyal, qualified buyers could help you sell for up to 3-5% more money?

"The art of negotiation is a powerful

Law.of.

tool that most real estate agents don't possess. Most agents need to sell your home worse than you do, making their advice biased and shaving points off your net proceeds check."

Preemptive Negotiation

- 80% of your negotiation starts before you get the offer
- Attraction Marketing System

Highly Trained Negotiation Expert

- Expert in the process of negotiation Non-emotional state of mind
- · Proven techniques and strategies
- Home Cleaning Team Positioning
- Highly-active property Moving Truck · Expectation of all offers
- · Control in agent-to-agent discussion · Setting agent expectations

Straight-Line Negotiation Method

- Bottom-line awareness
- Walk away leverage Scarcity approach

· Probing for intel about buyer

- **Peace Treaty Mindset**
- · Leave something on the table
- · Seeking mutual advantage Point out their victories

Home Inspection "Deal Killer"

• #1 reason deals fall apart is inspection • Avoid "rope-a-dope" moves by buyer agents

· Managing your expectations up front Reverse Offer Strategy[™]

- Engages buyers that are "on the fence" Allows you to position the home as
- "working an offer" with other buyers Keeps you top of mind with active buyers

**Our negotiation strategy is dependent upon our brokerage relationships and will be explained in writing. Do you see...

How having a strong negotiation strategy could help you sell for up o 3-5% more money?

> "Our certified team of Experts will become your number one resource during the listing process.

Law.of **Execution**

"The real estate industry is the only industry that has failed to employ proven systems that provide a repeatable consumer experience — Certified Home Selling Advisors[™] are the only real estate agents trained to execute it."

Market Research Team

- Inside Sales Consultant
- Real Estate Expert/Account Executive
- Certified Pricing Expert (CPE) · Client Experience Manager
- Pre-Listing Team
- Professional ASP staging service · Pre-Inspection Professiona
- Home Improvement Team
- Storage Facilities

: Marketing Team

- Listing Coordinator
- Marketing Director Photographer
- Sign/Courier Lead Coordinator · Sales Trainer/Manager

Closing Team Closing Coordinator

Title and Closing Expert

- · Certified Negotiation Expert (CNE)
- Certified Mortgage Expert (CME)

Legal Expert

Do you see... How having proven, repeatable systems executed by trained professionals could nelp you sell for up to 3-5% more mone



Certified Home Selling Advisors® are members in good standing with The National Association of Expert Advisors® and have been trained and certified in the Expert Advisors® and have been trained and certified in the Expert Advisors®

agents to increase your homes visibility in the marketplace." : Three Types of Buyers

· Buyers working with another agent

Buvers in town

• Buyers out of town

Law of

Cooperation

"Up to 71% of homes are sold by

co-op agents. We target these

- **Targeting Buyer Specialists** Increase showings from co-op agents
- Keep your home top of mind • Expands our overall reach & exposure

Commission Leverage · Biggest mistake homeowners make

· Largest percentage of buyers

· Co-broke strategy · Agents "talk up your home"

Buyer Incentives (if applicable)

- · Increases showings from co-op agents
- Strategy when supply is much higher than demand Closing costs

· Interest rate buy downs

· Increased flexibility Do you see.. How having a marketing strategy that ocuses on attracting co-op agents could nelp you sell for up to 3-5% more money?

> "According to NAR's 2012 member profile, the average. residential-focused agent only sold one of their own listings



The average home seller could be leaving as much aš

%of their equity on the table especially in real estate markets with low supply of inventory)

in markets that are evenly or over supplied.

The real estate market changes from state to state and while some experience multiple offers and low inventory, many markets are still experiencing homes with little demand.



are selling below asking price!

	All Sellers	Northeast	Midwest	South	West
Less than 90%	23%	25%	28%	19%	20%
90% to 94%	22	26	22	21	19
95% to 99%	35	33	32	39	35
100%	15	10	15	15	18
101% to 110%	4	5	3	2	8
More than 110%	2	1	1	3	1
Median (sales price as a percent of listing price)	95%	94%	95%	96%	96%
*NAP 2012 Profile of Home Purers & Coller	_				

The amount of hours

license and begin advising clients on their largest investment in their lifetime

The average agent's and promotions

Did you know it takes:

- 120 hours to be a licensed truck driver
- 600 hours to be a licensed nail tech
- 1500 hours to be a licensed beautician
- 2 years to be a licensed mechanic

"With most of their marketing dollars being spent in lead generation, the average agent is only acquiring 4 leads from their website.



National Association of xpert Advisors®



2015 Certified Home Selling Advisor®

The final sales price and your net proceeds check are elastic to the following seven guiding principles:

Cooperation Buyer Acquisition Execution

Negotiation -

Expert Advice

← Bottom of Market

Your Home SALES PRICE

Top of Market

Exposure

Differentiation

There are over 115 variables involved in the home selling process that influence the Price Swing EffectTM. If you proactively manage all of these variables, your home will sell at the top of the market. If you ignore these variables, your home will attract much lower offers, or worse, no offers at all.

- National Association of Expert Advisors®

As Seen On: CBS NBC CON NBC CBS NBC CBS NBC CBS

"A proven, repeatable system, backed by market research to sell your home...
for up to 18% more money™ than traditional real estate agents"

Expertise

"Giving you a price before analysis is like a Doctor giving you a prescription before making a diagnosis."

What if the Home

Past Experiences

doesn't Sell

• Plan B Review

Current Competition

Surrounding Homes

· Improper Marketing

Seller Already Moved

Low Curb Appeal

Divorce

The Hard Questions"

- · Reason for Selling
- Determine "Target" Date
- · Financial Goals
- Managing Expectations

Death of the CMA™

- Condition
- Staged Properly
- · Loss of Job
- Under Priced
- Dated Interior Inherited
- · Seller is Highly Motivated

Evaluation of Outside Threats

- Economic Indicators
- Trends Analysis Interest Rates
- Loan Programs and Loan Program Qualifications
- Real Estate Cycles and Seasonal Market Changes
- · Local Market Conditions
- Area Market Conditions
- · Absorption Rates within Local Market
- · Absorption Rates within Price Range
- · Non-Typical Competition
- · Inventory of Corporate-Owned Inventory
- Inventory of Short Sale Properties
- · Inventory of REO/Foreclosure Properties
- Rental Housing Vacancy Rates Shadow Inventory of Foreclosure Properties
- Notice of Defaults Data
- Inventory Fluctuation New Construction Sales
- Builder Confidence
- Economic Trends
- · Rent vs. Buy Trends
- On-Post Housing
- · Multi-Family Construction
- Decisions by Major Employers · Job Stability in Market/Unemployment

Law of Supply & Demand

Number of Homes on Market

- Number of Competing Homes Entering Market Number of Homes Selling per Month in Price Range
- Number of Homes Selling per Month in Neighborhood
- · Months Worth of Inventory Available
- Review % of Homes Likely to Sell by Target Date Evaluate Absorption Numbers Weekly as New
- Systems in Place to Re-Evaluate Market Conditions

Do you see...

How getting the right advice could help you sell for up to 3-5% more money?

Competition Comes on Market

ferentiation 3. Exposure

consumer preference can help sell vour home for up to 18% more™."

Expert Staging Advice

- Professionally-staged homes can sell for 6-10% more money
- Approximate return on investment from 251% to 569%
- Decreases market time by up to 50%
- · Increases perceived value
- · Attracts higher offers
- · Dramatically increases odds of selling

Quality of Life Upgrade Analysis

- · Evaluation of possible upgrades that substantially
- increase sale price · Professionally managed process
- Lowest price on work completed
- · Increased perceived value drives up demand against strong competition
- Target-market focused

Professional Pre-Inspection

- · Identify major deal killers
- Uncover high ROI repairs
- Clean bill of health for buyer
- · Higher perceived value and lowers cost for buyer
- · Positions home to attract a high offer
- Preemptive negotiation strategy
- Market research proves to save 2-4% in repair costs vs. price*

Home Warranty

- · Covers major mechanical systems during listing • Covers major mechanical systems for buyer
- Aids in justifying price for buyers
- · Market research shows how to sell homes faster and for up to 2.2% more

Certified WISE Buy™

The ultimate in differentiation includes warranty, inspection, staging, and evaluation by a licensed appraiser.

Do you see..

How having a differentiation strategy could help you sell for up to 3-5%

'To attract a buyer that is willing to pay the most money, you must allocate your marketing budget across market research proven

the highest number of qualified buyers." Allocation of Marketing Budget

areas that expose your homes' benefits to

- Investment in the sale
- · No wasted resources on untested marketing · We control the budget with no dependency
- on brokerage Deep, not wide, market penetration strategy

92% Buyers Use Internet

- · Google shows 918M web sites
- Highest traffic sites
- Upgraded home profiles

How Buyers Search

- ·Google..... 81%
- ·YAHOO!.....12%
- ·bing......6% Other...waste of money

Professional Photography

- · First showing is online
- Staging for photos · SLR camera/wide angle lens
- Top 5 Sites by Traffic

REALTOR.co



YAHOO! REAL ESTATE 🚈 Zillow.com

Professional Copywriting

- Personal targeting · Emotional hot buttons
- Call to action

Buyer Profile Targeting Family

- Lifestyle Work
- School Safety & Security Convenience

Reach and Frequency Largest number of buyers

Highest number of views

Tracking and Reporting · Weekly & Monthly market reports

 Showing feedback system · Structured communication plan

Do you see... How investing in a proven marketing strategy could help you sell for up to 3-5% more money?



: Three Types of Buyers

- Buvers in town
- Buyers out of town
- · Buyers working with another agent

Targeting Buyer Specialists

visibility in the marketplace."

- Increase showings from co-op agents
- Keep your home top of mind Expands our overall reach & exposure
- · Largest percentage of buyers

Commission Leverage · Biggest mistake homeowners make

- · Co-broke strategy
- · Agents "talk up your home"
- Positions your home in front of strong agents · Increases showings from co-op agents

Buyer Incentives (if applicable)

- Strategy when supply is much higher than demand Closing costs
- · Interest rate buy downs · Increased flexibility

Do you see..

How having a marketing strategy that ocuses on attracting co-op agents could nelp you sell for up to 3-5% more money?

2012 member

in 2011.'

• 16 hr/day, 7 days/week live answer Professionally Trained Sales Team

Immediate Response Systems

interested in your home."

Weekly team meetings

• 5 minute lead response time

• 106X higher connect rate

- Weekly sales training
- Zero-tolerance policy Highly-trained Experts

: Lead Follow-Up Systems

- Cutting-edge technology
- · Automated follow-up systems · Buyer activity notifications

Buver Lovalty

 Buyer's loyalty agreement · Credit approved buyer showings

· Solid offers from qualified buvers

Coming Soon Listing :: Everyone wants a deal

· Buyers want something exclusive · Increases odds of a full offer

· Buyer-in-waiting program

Do you see... How having a system for attracting loyal, qualified buyers could help you sell for up to 3-5% more money



Law.of.

"The art of negotiation is a powerful tool that most real estate agents don't possess. Most agents need to sell your home worse than you do, making their advice biased and shaving points off your net proceeds check."

Preemptive Negotiation

- 80% of your negotiation starts before you get
- the offer Attraction Marketing System

Highly Trained Negotiation Expert

- Expert in the process of negotiation
- Non-emotional state of mind · Proven techniques and strategies

Positioning

- Highly-active property
- · Expectation of all offers · Control in agent-to-agent discussion
- · Setting agent expectations · Probing for intel about buyer

Straight-Line Negotiation Method

- Bottom-line awareness Walk away leverage
- Scarcity approach
- **Peace Treaty Mindset**
- · Leave something on the table
- · Seeking mutual advantage Point out their victories

Home Inspection "Deal Killer"

• #1 reason deals fall apart is inspection • Avoid "rope-a-dope" moves by buyer agents

Reverse Offer Strategy[™]

 Engages buyers that are "on the fence" Allows you to position the home as

· Managing your expectations up front

"working an offer" with other buyers Keeps you top of mind with active buyers **Our negotiation strategy is dependent upon our brokerage relationships and will be explained in writing.

Do you see..

How having a strong negotiation strategy could help you sell for up o 3-5% more money?

> Experts will become your number one resource during the listing process.

"Our certified team of

Execution

"The real estate industry is the only industry that has failed to employ proven systems that provide a repeatable consumer experience — Certified Home Selling Advisors[™] are the only real estate agents trained to execute it."

Market Research Team

- Inside Sales Consultant
- Real Estate Expert/Account Executive
- Certified Pricing Expert (CPE) · Client Experience Manager
- Pre-Listing Team Professional ASP staging service
- · Pre-Inspection Professiona Home Improvement Team
- Home Cleaning Team Storage Facilities

Moving Truck : Marketing Team

- Listing Coordinator Marketing Director
- Photographer Sign/Courier
- Lead Coordinator · Sales Trainer/Manager

Closing Team

Legal Expert

- Closing Coordinator
- · Certified Negotiation Expert (CNE)
- Certified Mortgage Expert (CME) Title and Closing Expert

Do you see... How having proven, repeatable systems executed by trained professionals could nelp you sell for up to 3-5% more mone







The average home seller could be leaving as much aš

%of their equity on the table especially in real estate markets with low supply of inventory)*

in markets that are evenly or over supplied.

The real estate market changes from state to state and while some experience multiple offers and low inventory, many markets are still experiencing homes with little demand.



are selling below asking price!

	All Sellers	Northeast	Midwest	South	West
Less than 90%	23%	25%	28%	19%	20%
90% to 94%	22	26	22	21	19
95% to 99%	35	33	32	39	35
100%	15	10	15	15	18
101% to 110%	4	5	3	2	8
More than 110%	2	1	1	3	1
Median (sales price as a percent of listing price)	95%	94%	95%	96%	96%
*NIAD 0010 D (1) LII D 0 C II					



license and begin advising clients on their largest investment in their lifetime.

The average agent's and promotions

National Association of

xpert Advisors®

Did you know it takes:

- 120 hours to be a licensed truck driver
- 600 hours to be a licensed nail tech
- 1500 hours to be a licensed beautician
- 2 years to be a licensed mechanic

"With most of their marketing dollars being spent in lead generation, the average agent is only acquiring 4 leads from their website.



2015 Certified Home Selling Advisor®

The final sales price and your net proceeds check are elastic to the following seven guiding principles:

Cooperation Buyer Acquisition Execution

Negotiation -

Expert Advice

← Bottom of Market

Your Home SALES PRICE

Top of Market

Exposure

Differentiation

There are over 115 variables involved in the home selling process that influence the Price Swing EffectTM. If you proactively manage all of these variables, your home will sell at the top of the market. If you ignore these variables, your home will attract much lower offers, or worse, no offers at all. - National Association of Expert Advisors®

 * Independent Market Study by the National Association of Expert Advisors $^{
m G}$

